

# KnowItAll® Software Just 3 Easy Steps to Install!

## 1. Download.

**First, you will need to download the KnowItAll software for Windows.** After you register (or if you are upgrading, after you have entered requested information on the download site), click on the “Download Now” button. When the “File Download” dialog box appears, click “Save.” Download time varies depending on your Internet connection.

## 2. Install.

**You will then need to install the software you downloaded.**

- Ensure you are a) using Internet Explorer version 5.5 or higher, b) you are logged on as the local administrator in Windows 2000, XP Professional, or full administrator in Vista, and c) your system matches recommendations at [www.knowitall.com/systemrecommendations](http://www.knowitall.com/systemrecommendations).
- If you are upgrading, you will need to uninstall previous versions of the software. From the Start menu, select Control Panel > Add/Remove Programs > KnowItAll and click the “Remove” button.
- Locate and run the software file downloaded in step one and follow instructions.

**NOTE: If this is a TRIAL and you are a current KnowItAll customer, you will need to install the trial on a computer other than the one on which KnowItAll is currently installed. Please contact your local Bio-Rad Informatics Division representative if you have specific questions.**

## 3. Activate.

**Lastly, you will need to activate the KnowItAll software.**

- During activation, ensure you are still logged on as local administrator (for Windows 2000, XP Professional,) or as full administrator for Vista and connected to the Internet.
- Run KnowItAll software from the Start menu by selecting Programs > Bio-Rad Laboratories > KnowItAll Informatics System. In Windows Vista, you may need to right-click on the application and select “Run as administrator.”
  - **If you are a new user**, refer to e-mail sent from Bio-Rad with your "Product Registration" code. In the "Product Registration" dialog box, fill out all of the fields. For e-mail field use address in the e-mail sent to you. For registration code, use "Product Registration" code sent to you. The entered license will be verified via internet connection.
  - **If you are upgrading**, information from your current license will be copied; you will not need to fill out the form or re-enter your code.
- After these steps are complete, the KnowItAll software will start.

Demo movies are located at <http://www.training.knowitall.com> to help you get started using the software. Further support with KnowItAll installation or activation is available at <http://www.knowitall.com/support/email>.

**NOTE: The KnowItAll Windows software is not developed for Windows 95, Windows 98, Windows 98 SE, Windows ME, or Windows NT 4.0.**

